

## WEEKLY UPDATE

**October 16, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had seventy residents and twenty – two staff members test positive for COVID-19.

Forty-two residents have recovered. Twenty- one of our staff members have returned to work. Our last positive resident case was on May 18, 2020. We are happy to report that the facility remains COVID19 free since that date.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility.

In September, we sent out a notice to all our families and representatives about reopening with scheduled visitations. Unfortunately, the positivity rate in Washoe County remains above 10% and, as such, we are not permitted to have visitors until Washoe County's positivity rate drops below 10%. We will continue to support face time and window visits for residents in the interim. Our receptionist can assist you in scheduling one of these alternatives.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829-7220.

Sincerely,

*Ellen Kelly*

Ellen Kelly, LNFA, MPH, RD, LD  
Administrator