

WEEKLY UPDATE

July 2, 2020

Dear Residents and Families/Representatives,

Please accept this letter as Lakeside Health and Wellness Suites' weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

Since the onset of this pandemic, we have had 74 residents and 13 staff members test positive for COVID-19. **We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.** We have worked extremely hard to stop the spread of this virus and there has not been a confirmed resident case of COVID-19 since May 19th. To maintain these efforts, the National Guard assisted us with deep cleaning the facility on June 30th.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication. We also offer a Welcome Window program at our front Lobby window for visual connection with your loved one. Please reach out to one of our Social Workers if you would like us to schedule a session for you.

We completed a supplemental in- depth cleaning of the facility on June 30 with the assistance of the Nevada National Guard. We are also conducting re – education sessions for all facility staff on infection control practices.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 775-829- 7220.

Sincerely,

Ellen Kelly , LNFA , MPH , RD , LD

Administrator